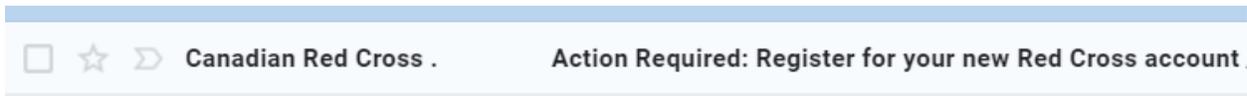




When you register for an online course, you will receive an email from the Canadian Red Cross within 1-2 business days. **Once** you have your invitation link email, please proceed with the following steps:



**\*\*DO NOT PROCEED WITHOUT THE INVITATION LINK.** Please check your junk and spam inbox as it comes from an automated messaging system. Contact us if it has been more than 2 business days from registration.

1. Open the email and click on the link that says "Please click here to create a new My Red Cross account to access your course information and online course component."

**IMPORTANT NOTE:** The invitation link is a one time use link. Go directly to <https://myrc.redcross.ca> to access your account after using the link once.

Sign up or sign in using either your email or social account. If you've already signed up for an account, please use the same method to sign in or you will create a second profile that does not have your details or certifications.

**Don't have an account? [Sign up now](#)**

Sign in with your existing email address

Password [Forgot your password?](#)

**OR**

Sign in with your social account

You will be taken to the account creation page.

3. Click on "Sign up now."

Email Address

New Password

Confirm New Password

Create Cancel

**IMPORTANT NOTE:** Enter the ***exact email address*** that you gave while registering for your course, and where you received your access email. **If you use a different method to create an account, you will not have access to your online course.**

4. Click on "Create."

5. Find My Profile and then click My Profile from the drop down and fill out the required information fields:

## My Profile

Please provide some information about yourself.

You must complete your profile before using the features of this website.

### Your info

First Name \*

Last Name \*

6. Click "Update."



7. To access your online course, click on "My Profile" and then "My Online Courses."

8. You will be taken to your available online courses. Choose your preferred language (English or French) and click "Activate."

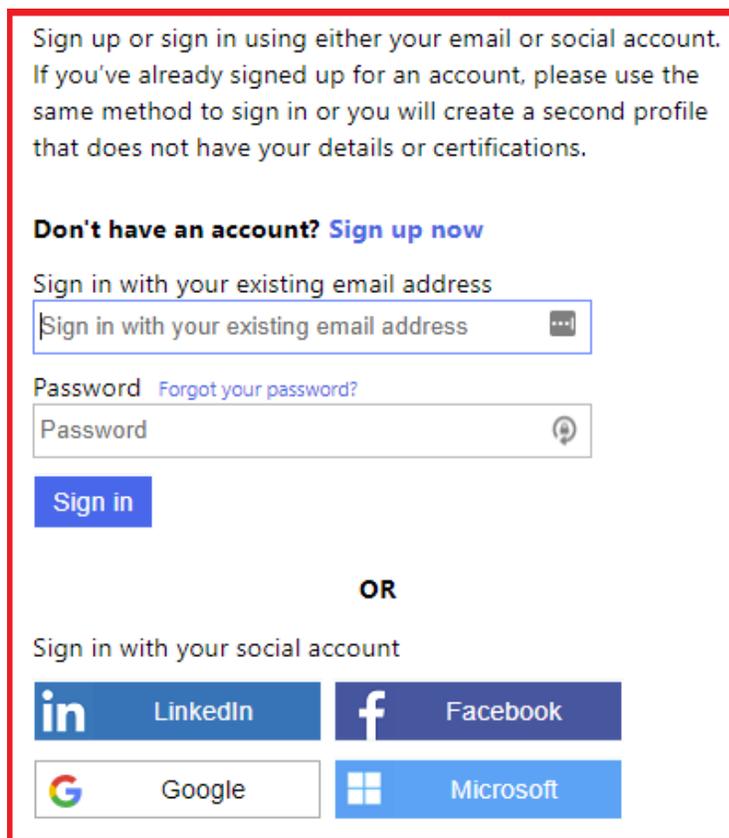
9. When prompted to confirm your language choice, click "Yes."



10. You now have access to your online course. To begin your training, click on "Enter Course."

*\*If you are experiencing any error codes with your online Red Cross portal, your fastest solution is to email [myrcsupport@redcross.ca](mailto:myrcsupport@redcross.ca) with a short description (including name and email) and they will be able to help you directly. This may include:*

- *Unauthorized Account - User Not Found*
- *Unauthorized email address*



### **Exiting and Re-Entering**

To re-enter your course, you will need to log in to the Red Cross Portal.

Go to <https://myrc.redcross.ca> and click "Sign In / Register."

**\*Do not use the invitation link again**

If you have already created a profile, you can now sign in with your existing email address and password.

You will be taken to your profile where you can click on "My Profile" and then "My Online Courses" to re-enter your course.

If you have any questions or concerns, please contact Titan Health & Safety at [admin@titanhealth.ca](mailto:admin@titanhealth.ca) or at 403-452-7727.